



## COVID Statement

NAEC Stoneleigh is proud to be a member of the AEV (Association of Event Venues). THE AEV, with other industry association have launched the “All Secure Guidelines 2.0 in August 2021.

The ‘All Secure Guidelines 2.0’ have been produced to provide all with the assurance and confidence that our industries, shows, and events have health and safety as our number one priority. It outlines what measures exhibition organisers, venues and the supply chain are taking to ensure the health and safety of all visitors, exhibitors, and event personnel in response to COVID-19; how these measures are being implemented, and why it’s an important component of the industry’s All Secure Standard.

In addition to this we, at NAEC Stoneleigh, have looked carefully at how our Venue operates and put together the following information to communicate with you that we have done, and will do, to ensure that the COVID-19 secure measures we have in place are practical, effective and in line with best practice for the industry.

We believe that the measures outlined will provide you, our customers, with the assurance and confidence you need to run your event here in a safe environment, both during and post COVID-19. For simplicity they have been grouped into 4 categories – General, Cleaning & Hygiene, Protect & Detect and Communication – in line with the All-Secure Standard.

By working collaboratively with all our customers, contractors, partners, and stakeholders, we know that we can get back to delivering what everybody wants – great events – that are also safe events whilst also recognizing that each one is different and presents its’ own, unique challenges.

NAEC Stoneleigh also work closely with the Safety Advisory Group at Warwick District Council to ensure that best practices are adopted.

This document and the ‘All Secure Guidelines 2.0’ should be read in conjunction with advice from PHE/Local Director of Public Health/Local Authorities and the Visitor Economy Guidance [https:// www.gov.uk/guidance/working-safely-during-covid-19](https://www.gov.uk/guidance/working-safely-during-covid-19).

If you would like any further information on our measures or have any further questions, then please do not hesitate to contact us.



## GENERAL

- NAEC Stoneleigh advise visitors to wear face coverings in our venue for everybody's safety.
- When multiple events are taking place at the same time within the venue, we will produce an overall visitor management plan to ensure that we can safely manage the arrivals and departures of visitors to each event. We will ensure that we only take bookings for multiple events at the same time if it is safe to operate them together.
- Our Catering Team have reviewed our hospitality offering, stand catering and retail services and will ensure that these are all provided in line with the latest government guidance.
- We have identified areas where we need to physically separate visitors from our staff and installed new hygiene screens where required.
- All our Food Preparation areas will be regularly inspected to ensure that safety measures are in place and being adhered to.
- We have reviewed and adapted our toilet facilities to ensure that visitors will be socially distanced when using them.
- We will ensure that any breakout areas to be used for a meeting/conference will be large enough to enable your delegates to enjoy their refreshments and remain socially distanced.
- We have a high-speed Wi-Fi network in place across our Exhibition Halls and Conference areas to give you confidence in operating a contactless ticketing/registration system or to support video conferencing. We can also help by supplying additional IT requirements if you need them.



## **CLEANING & HYGIENE**

- Ventilation will be increased, improving fresh air circulation in line with latest CIBSE (Chartered Institution of Building Services Engineers) guidance and recommendations.
- We have delivered additional training for our Cleaning Team to deliver robust and enhanced cleaning procedures.
- Public areas will be cleaned frequently throughout the day with a particular focus on frequent contact surfaces and high touch point areas.
- Each event will be allocated with specific toilets which will be checked and maintained by a dedicated team of cleaners. Part of their role will be to manage queuing to use the facilities.
- Specialist cleaning, including deep and enhanced cleans, will be routinely carried out. Each event space will be cleaned extensively before and after the event.
- We have put in place specific waste management procedures, in line with guidance from Public Health England, to manage the safe disposal of PPE.
- Hand sanitisers have been installed throughout the public areas of the venue.

## **PROTECT & DETECT**

- Medical support and advice will be provided onsite in the event of someone feeling unwell.
- Any first aid incidents will be managed with appropriate PPE.
- The NAEC Stoneleigh Team will wear PPE in line with the latest government guidance to protect themselves and you.